

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Missouri

Date 11-3-04

STATE SPECIFIC PERFORMANCE REPORT

Describe activities and an overview of how the activities were accomplished. Include milestones and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the state in the annual plan.

Reemployment Services Performance Report Program Year 2002

1. Reduce the duration of profiled claimants receiving benefits by 10%.
The rate remained the same at 17.3 weeks.
2. Reduce the rate of UI benefit exhaustion by 5%.
The rate was reduced by 8%.
3. Increase the number of UI claimants attending Workforce Linkage workshops by 10%.
There was a 75% increase in UI claimants attending Workforce Linkage workshops from PY 2001.
4. Increase the rate of referrals for UI claimants by 5%.
The rate of UI claimant referral to employment was 61.5%.
This is an increase in referral to employment of 12.7% from PY 2001.

Profiled claimants duration for receiving benefits remained the same throughout PY 2002 as compared to PY 2001. The next reporting quarter for the duration of benefits showed a decrease by more than one week. Hopefully this shows an improvement in the first performance measure for the coming year.

The rate of UI benefit exhaustion shows an 8% decrease from the previous program year. During the reporting period of PY 2001, 1524 claimants exhausted their benefits. PY 2002 reported 1255 claimants exhausted their benefits.

The third performance measure shows an increase in people enrolled and attending Workforce Linkage workshops over the previous program year. This can possibly be attributed to early intervention techniques of reemployment services staff referring claimants to workshops that target job search skills sooner. The worker profile individual's first reporting appointment occurs earlier in the UI claim and benefit process by linking appointments to receipt of payments. The individual is engaged in employment related activities quicker in the benefit claim time period.

The fourth measure success shows that referral to employment has increased over the past year. 99,177 eligible claimants were referred to employment out of a total of 161, 677 eligible claimants. The ETA 9002 A report also shows that 5,799 claimants were referred to WIA services and 7,387 eligible claimants were referred to support services.

Overall the reemployment services program for UI claimants has improved over the past reporting program year.